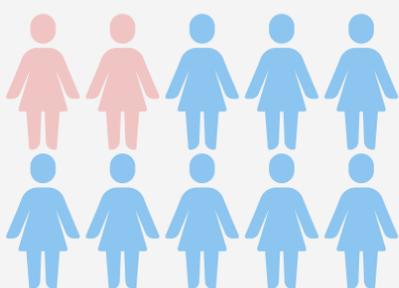


### National Associations Survey 2020–2021

#### EMPLOYMENT

In 2019 we had an average of 131 employees per company. This fell in 2020 to an average of 115 employees per company and the sector has felt this decrease both in the healthcare and tourist laundry related sector. This is a 12% decrease due to the effects of the COVID-19 pandemic.



#### PROFILE

The majority of the workforce in the textile service industry is female, and above middle-aged. This presents a potential problem for the future as many of these women will retire within the next decade and there doesn't seem to be a workforce ready to replace them.

#### Effect of COVID-19 pandemic



There was a significant decrease of volumes of garments and textiles treated (between 31% and 90% decrease) in 2021 compared to January 2020

#### Revenues



There was a sharp total revenue loss (between 30 and 60%) during the 1st half of 2021. However, business is expected to return to pre-COVID shutdown revenue levels within a year to 18 months

#### Additional variables

Other effects from the pandemic such as increased prices on water, electricity as well as labour along with inflation have proved trying for the industry.

#### EU STIMULUS

There was some knowledge of the EU's stimulus plans such as NextGenerationEU. Indeed the Green and Digital Recovery are a huge reason why the economic recession was not as bad as it could have been! Thank you to the EU's Leadership!



#### RECOVERY

The primary markets of the sector are Healthcare, Hospitality and Industry, as these industries return to normal we can expect the same for textile services.

